

GOLDEN LAKES

Community Development District

313 Campus Street, Celebration, FL 34747, 407-566-1935
210 North University Drive, Suite 702, Coral Springs, FL 33071, 954-753-5841

September 12, 2017

Golden Lakes Residents and Property Owners

RE: Cleanup after Hurricane Irma

Dear Residents,

Below is an update on where we are in the community with the recovery from Hurricane Irma. Our CDD property manager JoAnna Likar, the club management, and I, as well as other residents, have made several trips through the neighborhood to assess damages. But if you have an issue, **PLEASE** report it even if you think we may already know about it. The more eyes we have looking, the quicker we can resolve the issues.

Power Outages

The development is served by both Lakeland Electric and Tampa Electric (TECO). Generally speaking, properties adjacent to and north of the main boulevard are serviced by Lakeland Electric, and TECO handles those to the south. Electrical service has been restored to a few homes in the Lakeland Electric area but none at this point in the TECO service area. If the last hurricane event in 2004 is any indication, we can expect the Lakeland Electric areas to come back online a little quicker than the TECO areas, but you should expect that power could be off as long as a week.

Street Lights

We have three vendors: TECO, Lakeland Electric, and CDD-owned poles.

- **CDD-owned poles:** The service contractor for the CDD-owned poles will be in today to address any immediate life-safety issues. Obviously without power, there is only so much they can do. We have at least one pole down completely and several others which have sustained damage among the CDD-owned poles. The service contractor will be putting the poles they can back together from the available parts onsite and giving the District an estimate on the remaining parts/poles which need replaced so we can fast track the replacement.
- **TECO and Lakeland Electric leased poles:** PLEASE report any outages or damages you see. These will need to be repaired by the respective vendor and are probably not a high priority item right now as the utilities struggle to restore electrical service to our area.

Front Gate

Power has been restored, and the front gates are operational and staffed as of this morning.

Storm Water Systems

With all of the rain, we are at or very near maximum capacity. It will take a while for the lake levels to return to something close to normal. We may have some damage to the inlet/outlet systems which will be evaluated once the levels have normalized.

Sewage Lift Stations

This is the equipment that pumps the sewage to the waste water treatment plant which is owned and operated by the Polk County Board of County Commissioners utility division. They require electricity and without it, flushing will become an issue and eventually backups could occur. **There may be some backup at manholes at or near the lift stations which are access points for the lift stations.** We are in

GOLDEN LAKES

Community Development District

313 Campus Street, Celebration, FL 34747, 407-566-1935
210 North University Drive, Suite 702, Coral Springs, FL 33071, 954-753-5841

September 12, 2017

Residents and Property Owners in Golden Lakes

Page 2

contact with the county administrator and the director of utilities to get temporary services restored until the power comes back on. In the past during power outages, the county has brought out generators to operate the lift pumps. The county made an initial site visit this morning to assess the issue. We are working with the county to make sure they restore full service ASAP!

Golf Course and Club Operations

The earliest the club will open would be for dinner this evening (Tuesday) assuming we have power. The golf course will remain closed until at least Thursday morning to allow Juan and his team to assess the condition of the course and make sure it is safe to play. Unfortunately, these will be hour-to-hour decisions, but John and his staff will do their best to keep us all informed and will open the club and course as soon as it makes sense to do so.

Downed Trees

We have segregated the cleanup operations in a few phases.

- **Phase 1:** Life Safety and imminent property damage. Initial clearing of trees and limbs limiting ingress and egress to the development as well as downed trees/limbs that pose an immediate threat of property damage has been completed.
- **Phase 2:** We will now enter cleanup mode along the main boulevard and common areas.
- **Phase 3:** Downed trees on the golf course and common areas – Juan and his ground crew will begin to deal with the trees on the course over the next few days. JoAnna Likar will be coordinating with the tree removal company on tree issues in the remaining common areas.
- **Downed trees on home lots:** These are the responsibility of the individual property owners. This includes club lots that participate in the club lot maintenance program. **IT IS VERY IMPORTANT NOT TO PUT TREE DEBRIS FROM LOTS ONTO CDD PROPERTY OR TO JUST MOVE IT INTO THE STREETS.** The CDD may be eligible for FEMA reimbursement but will be disqualified if residents mix private property debris into it. The county will be responsible for arranging pickup for private debris.

Rubbish Removal

PLEASE be courteous to your neighbors. Store rubbish on your own property until we are sure of pick up by the county. **NEVER** place trash or debris of any kind on vacant lots or common areas. **NEVER** place trash or debris on or near the drainage culverts at the roads. This could result in debris entering the storm water system and cause a backup onto the roads and even homes!

We appreciate everyone's efforts in restoring our community as quickly and as responsibly as we can.

Sincerely,



Rich Weaver
Chairman